

**DUE TO THE CURRENT CIRCUMSTANCES SURROUNDING COVID-19, THE CITY OF FERNDALE LOBBY WILL BE CLOSED TO THE PUBLIC UNTIL FURTHER NOTICE. CITY HALL IS STILL IN FULL OPERATION AND CAN BE CONTACTED BY PHONE OR EMAIL. IF YOU NEED TO PAY YOUR UTILITY BILL, PLEASE SEE THE OPTIONS INCLUDED. WE SINCERELY APOLOGIZE FOR THE INCONVENIENCE THIS MAY CAUSE.**

**Paying your Utility Bill by phone:**

- Call the City of Ferndale’s automated line at 1-855-288-1569
- Enter your full 8-digit account number without the decimal at the prompt
- See examples below:

DATABAR FORM # 7220 - 12/17/14 PLEASE RETURN THIS PORTION WITH YOUR PAYMENT



CITY OF FERNDALE  
P.O. BOX 936  
FERNDALE, WA 98248  
(360) 384-4269

Service Address:



*This stub ensures that your payment is processed accurately.*

STATEMENT DATE	ACCOUNT NUMBER
2/28/2020	0XXXX.000
DUE DATE	AMOUNT DUE
3/16/2020	[REDACTED]
<b>AMOUNT ENCLOSED</b>	<b>\$</b>

▼ Please Make Check Payable To Name Below:

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P.O. BOX 936  
FERNDALE, WA 98248  
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Service Address:

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STATEMENT DATE	ACCOUNT NUMBER
2/28/2020	1XXXX000
DUE DATE	AMOUNT DUE
3/16/2020	
<b>AMOUNT ENCLOSED</b>	<b>\$</b>

▼ Please Make Check Payable To Name Below:

- Write down your confirmation number in case the account number was entered incorrectly

**Please note:**

- The automated system only allows for payments of \$600.00 at a time. If your bill is \$750.00, you will need to make a payment of \$600.00 and a second for \$150.00. - There is **NO CHARGE** to make a payment by phone or through the website

**Paying your Utility Bill with our Drop Box at City Hall:**

- Our drop box is located in the City Hall parking lot at 2095 Main Street
- Please do not place cash inside the drop box
- Payments will be collected Monday through Friday and processed the same day

**For General Inquiries:**

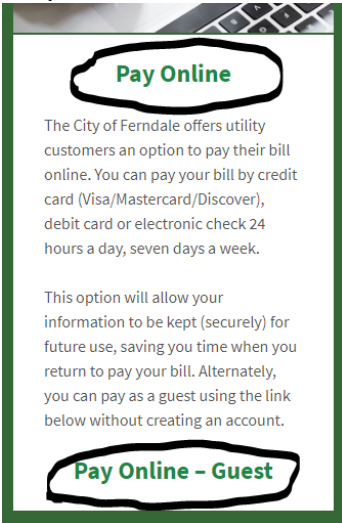
City Hall will be staffed during regular business hours and can be reached at 360-384-4302. If you have any questions regarding your bill, or need assistance with making payments, please call our Utility Billing Clerk at 360-384-4269 or email [utilitybilling@cityofferndale.org](mailto:utilitybilling@cityofferndale.org). Utility Billing will be able to email, fax, or mail forms as necessary.

## Paying your Utility Bill through the City website:

- Visit [www.cityofferndale.org](http://www.cityofferndale.org)
- Click on "Utility Billing"



- Towards the middle of the screen, you will see "Pay Online" or "Pay Online- Guest"
- If you do not have an account, use "Pay Online- Guest"



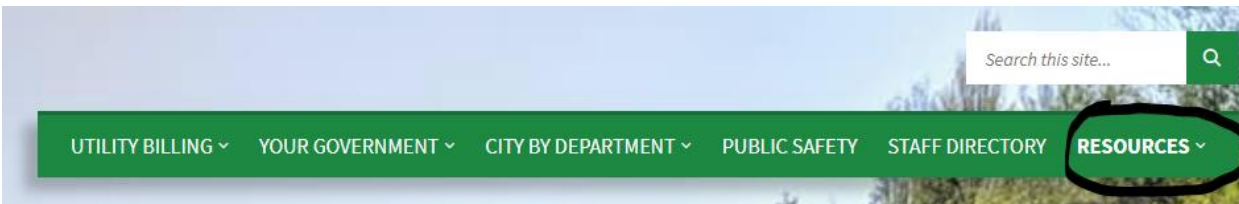
- Follow the prompts and use your full 8-digit account number without the decimal

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## For Business Licenses/Applications:

- Please visit [www.cityofferndale.org](http://www.cityofferndale.org)
- Click on "Resources"



- **Scroll down and click "Applications and Forms"**
- Please submit all applications or forms in the drop box, or mail them to:

City of Ferndale  
PO Box 936  
Ferndale, WA 98248